



## NOTICE OF MODIFICATION TO OUR CODE OF ETHICS AND BY-LAWS 2020

Please take note that, since March 15, 2020, our Code of Ethics and By-Laws has been modified as follows:

✦ **Section III – Duties and obligations towards clients** (page 7)

Clause 3.12: Members shall not include unauthorized services on the Receipts of the Academy (acupuncture, audiology, beauty care, **chiroprody**, colon hydrotherapy (in Quebec only), chiropractic, dietetics, homeopathy, kinesiology, massage therapy, nursing, occupational therapy, orthotherapy, osteopathy, ~~pediatrics~~, physiotherapy, podiatry, psychiatry, psychotherapy, speech therapy, social work).

✦ **Section VII – Duties and obligations towards the Academy** (page 13)

Clause 7.5: Members may provide **remote** health care services ~~other than in person~~ (by phone, email or other means of telecommunication) ~~but shall not~~ and issue a Receipt for these services ~~as these are not reimbursable by insurance companies~~ **when both the therapist and the client are in Canada. However, it is up to group insurance companies to authorize or not the reimbursement of these services;**

✦ **Section IX – Reporting misconduct** (page 14)

Clause 9.7 : Should the member not respond ~~within twenty eight (28) days, the Academy will contact the member by phone or leave a voice message asking the member to call back within the next forty eight (48) hours;~~ **nor communicate in any way with the Academy within the timeline provided for in clause 9.3, his membership will immediately be cancelled without further notice or refund;**

Clause 9.8 : This clause is now found at 9.7.

✦ **Section X – Membership cancellation** (page 15)

**By the Academy**

Clause 10.1 : The Academy reserves the right to ~~deregister~~ **cancel** at any time **the membership of** a member who fails to comply with one or several of its By-Laws;

Clause 10.2 : The Academy will notify members who fail to comply with one or several of the By-Laws, by registered mail or any other postal service, that they have thirty (30) days to rectify the situation ~~if circumstances permit~~, otherwise their membership will **immediately** be cancelled without further notice or refund;

Clause 10.9 : Members whose membership has been cancelled ~~shall be removed from the Academy's list of active members;~~ **shall immediately contact their broker to verify if their professional liability insurance will continue to be in effect despite their membership cancellation.**

Clause 10.10 : This clause is now found at 10.9.

You can right now consult the new version of our Code of Ethics and By-Laws on our website ([www.acnn.ca](http://www.acnn.ca)) under "By-laws". Do not hesitate to contact us if you have any questions or comments.